



Commonwealth Dog Training (d.b.a. THE COMMON DOG)

I (Client), the undersigned owner of my pet(s), agree to pay in full and in advance for any and all services performed by Commonwealth Dog Training Inc, DBA and hereafter called "The Common Dog". In the event it is necessary to initiate or institute collection proceedings on the account, Client will be responsible for any and all reasonable attorney's fees and collection costs. A handling fee of \$35.00 will be charged on all returned checks.

Client understands that they are solely responsible for the actions of their pet, and as such, Client agrees to indemnify, release and hold harmless "The Common Dog" and its agents and employees for any personal injury and property damage caused by their pet to anyone before, during or after utilizing the services of "The Common Dog".

All pets are to be currently vaccinated. Should "The Common Dog", its agents and employees be exposed to any disease or ailment received from Client's pet which has not been properly and currently vaccinated, it will be Client's responsibility to pay all costs and damages incurred by the injured party.

In the event that Client's pet is injured or dies before, during or after utilizing the services of "The Common Dog", Client agrees that "The Common Dog", its agents and employees will not be held responsible for such injury or death or any resulting damages or claims, except as such injury or death may be caused by "The Common Dog's" gross negligence. In no event shall "The Common Dog", its agents or employees be held responsible for incidental, consequential or special damages in connection with services of "The Common Dog".

Client agrees that "The Common Dog", its agents and employees are authorized to perform care or services and to seek emergency care with release from liabilities related to transportation, treatment and expense. "The Common Dog" and its agents and employees are authorized to approve medical and or emergency care (excluding euthanasia as recommended by a veterinarian). Client agrees to have credit card on file charged for such services or to reimburse "The Common Dog" for all expenses incurred plus any expenses incurred while attending to this need or any other home/food/supplies needed as well as a runners fee of a minimum of \$50 per veterinarian visit.

Client understands that "The Common Dog" makes no guarantees or warranties regarding the mastery of skills by their pet. For the purpose of this agreement, any "Training" services includes, but is not limited to, evaluations and training sessions.

"The Common Dog" reserves the right to terminate this contract at any time before or during its term if "The Common Dog", in its sole discretion, determines that Client's pet poses a danger to the health and safety of "The Common Dog", its clients, agents or employees.

Client agrees this signed contract shall be binding for additional future services as described in this contract, permitting "The Common Dog" to accept reservations for services without any additional signed contract or written authorization.

This contract is a full and complete instrument. No other warranties expressed or implied are valid unless stipulated above.





Policies & Procedures

Health & Safety:

- 🐾 The Common Dog must have an e-copy or a hard copy of your dog's up-to-date vaccination records. Including:
 - Rabies and Rabies Vaccination Certificate
 - Distemper
 - Bordetella (Kennel Cough)
 - Fecal test within the last 6 months showing negative results for giardia, ova, & parasites
 - Canine Influenza (highly recommended but not required).
- 🐾 **We require the following:**
- 🐾 Heartguard Plus, Interceptor, or similar (these cover internal parasites that dogs can potentially pass on to each other).
- 🐾 A fecal exam performed every six to twelve months.
- 🐾 A topical or oral flea and tick control product (please apply topical treatments at least 24 hours prior to the visit).
- 🐾 As with humans, dogs can catch colds, viruses and parasites from each other. Even with proper vaccinations there is still a possibility that they may catch the canine cough virus. You will not be reimbursed for veterinary expenses should you dog get canine cough.
- 🐾 Given the nature of the dogs play behavior; there is the chance that a dog may be injured during their stay with us. Scrapes and cuts are quite common during play; however, there is the chance for a more significant injury since dogs can be unpredictable.
- 🐾 In the event your dog needs to be taken to a veterinarian during their stay we will attempt to contact you prior if circumstances and time allow. **All fees associated are your sole responsibility.**
- 🐾 All dogs must have their collars (including flea collars) harnesses or any other such items removed prior to being allowed in daycare group play.

Boarding Reservations:

- 🐾 Please be aware that we typically have a waiting list for all major holiday boarding so please make your reservation as soon as you know your plans. All holiday rated nights are non-refundable and full payment at the time the reservation is made is required to hold your reservation.
- 🐾 The Common Dog reserves the right to charge a fee equal to 1 night stay or up to 50% of your full reservation costs if a reservation is cancelled without providing notice 24 hours prior to your pets stay.
- 🐾 You can make all reservations through our website if you have provided us with an email address, which will be your USER ID. You can and we suggest you change your password on our portal.
<http://secure.petexec.net/login.php>



Dropping your dog off for Boarding:

- 🐾 Your pet may be dropped off **no later than 12 noon** after our lobby opens. Our lobby opens at 7am Monday through Friday and 9am Saturday & Sunday.
- 🐾 You will receive a boarding confirmation email with an express check-in form that must be submitted at least 24 hours in advance.
- 🐾 Please label & send enough food for their entire stay plus three additional meals and label all medication with detail.
- 🐾 Do not send anything in addition to their food for their stay unless otherwise requested by our staff.
- 🐾 At each drop off you will be asked about emergency contact information and any changes that may be necessary to their feeding schedule, as well as medications. Please allow at least 10 minutes for dropping off your pet for their stay.
- 🐾 Additional charges will apply for any medication or special services that are needed during daycare or during a boarding stay. Please see our rate sheet for applicable charges.

Picking up your dog:

- 🐾 Dogs can be picked up anytime during our lobby hours – 7am-7pm Monday thru Friday and Saturday & Sunday 9am – 5pm. However, for dogs boarding with us, checkout is at 12:00 noon, after which a daycare charge will be applied. NO exceptions.
- 🐾 If you wish to Pick up after our lobby closes, there is an additional \$20.00 charge. **THIS OPTION IS NOT ALWAYS AVAILABLE & MUST BE ARRANGED IN ADVANCE BY CONTACTING THE OFFICE PRIOR TO THE LOBBY CLOSING and can't be later than 11pm.**
- 🐾 If you wish to drop off before our lobby opens, there is an additional \$10.00 charge. **THIS OPTION IS NOT ALWAYS AVAILABLE & MUST BE ARRANGED IN ADVANCE BY CONTACTING THE OFFICE PRIOR TO THE LOBBY CLOSING THE PREVIOUS DAY.**
- 🐾 All dogs must be dropped off **no later than 12 noon, sorry no exceptions.**
- 🐾 If your pet is not picked up by 7pm Monday through Friday or by 5pm Saturday or Sunday on the scheduled departure date and we have not heard from you, we will assume your pet will be boarding for that night and charges will apply.
- 🐾 We have a business cell phone which clients may call during lobby hours or after hours should they have a pre-arranged early or late pick-up reservation. **Our business cell phone IS NOT answered when our lobby is closed unless an early or late pick-up has been reserved.** Please call our front desk for any reservations or questions.

Payments & Fees:

- 🐾 All charges are due when services are rendered. We accept cash, checks and most major credit cards (MasterCard, Visa, American Express and Discover).
- 🐾 A valid credit card is required to be kept on file while your pet stays with us, no exceptions.
- 🐾 There is a 24-hour cancellation policy in place. Should you not give 24 hours notice for canceling a reservation, a fee equal to 1 nights stay or 50% of the entire boarding reservation will be assessed.
- 🐾 All reservations over holiday rated nights require a non-refundable payment in full at the time of making the reservation.
- 🐾 All major holiday rated days have an additional fee (whether they are boarding or for daycare) of \$10, these holidays can change but typically include: Christmas, New Year's, Martin Luther King Day, Easter, July 4th, Labor Day, Patriots Day, Columbus Day, and Thanksgiving





BUS STOP INFORMATION

Pick-Up		Drop-Off
	<u>Charlestown</u>	
<u>Bunker Hill Monument</u> 6:55-7:00am	High Street across from monument	7:00-7:05pm
<u>Flagship Wharf</u> 7:05-7:10am	Circle at the end of the street	6:50-6:55pm
	<u>Boston</u>	
<u>Beacon Hill</u> 7:25-7:30am	Beacon Street (Hampshire House Aka Cheers)	6:00-6:05pm
<u>Copley</u> 7:40-7:45am	Boylston Street in front of Trinity Church (Back Bay)	6:15-6:20pm
	<u>Cambridge</u>	
<u>Glassworks</u> 7:55 – 8:00am	The building at 5 Glassworks in Cambridge	6:30-6:35pm
<u>Regatta</u> 8:05am – 8:10am	The waiting area in front of Regatta Apartments On Museum Way	6:40-6:45pm

Bus Rates

\$150 10 day pass round trip***

\$10 per trip

\$200 20 day pass round trip***

***Bus Passes are valid for use for 60 days

Drop-Off and Pick-Ups at Shuttle Bus Stops

- Please make sure your dog has had ample time for a potty break before getting on the bus. This will allow for a more comfortable commute.
- Space on the shuttle bus is limited so please call to check availability. All rides must be scheduled at least 24 hours in advance. Please email or call the front desk.
- All commuters must have their harness on prior to getting on the bus. For safety reasons please do not send your dog on a retractable leash. Make sure your leash and harness are labeled with your dog's name.
- The bus cannot wait more than 5 minutes at each stop. If you are running late please call the office at (617) 381-6363 or the business cell phone at 617-716-9530.
- Let us know in advance if someone else will be picking the dog up from the bus.
- During snow storms the bus does not run if the Everett or Boston Public Schools are cancelled.





2021 Common Dog Holiday List

January

1st - New Year's Day
18th – Martin Luther King Jr.

Lobby Hours & Shuttle Service

Open 12:00PM-7:30PM / No Bus
Day Open/No Bus

February

15th - President's Day

Open / No Bus

April

4th- Easter Sunday
19th- Patriot's Day

Open / No Bus

Open / No Bus

May

31st- Memorial Day

Open / No Bus

June

TBD - Corporate Road Race

Open / No Boston Bus Stops for PM ONLY

July

4th - Fourth of July

Open / No Bus

September

6th - Labor Day

Open / No Bus

October

11th - Columbus Day

Open / No Bus

November

25th - Thanksgiving
26th - Friday after Thanksgiving

CLOSED / No Bus

Open / No Bus

December

24th - Christmas Eve
25th - Christmas Day
31st - New Year's Eve

Open 6:30AM-4:00PM / Morning Bus Only

CLOSED

Open 6:30AM-4:00PM / Morning Bus Only





Web Camera Instructions

Careful, it's addictive! Feel free to watch your sweet, furry kid anytime, the camera is live 24 hours a day. With a username & password that does change so make sure to check in now & then if it has, you have access to watch all the fun any time of day! Enjoy...

For an iPhone, iPad, Tablet or an Android

Go to the App Store and download Nuuo Iviewer

Server Name – Common Dog

Server Address – 96.89.229.106

Live Streaming Port: 5150

Playback Port: 5150

Username – customer

Password - dogpark1

For Luxury Suites:

You will be given login credentials at check in.





Concierge Services

Personalize your pup's stay with us by choosing from the following menu of services.

- 🐾 **Keep in Touch (\$5)** - we will text or email your pup's photo to you while you are away.
- 🐾 **Turn Down Service (\$15)** - a belly rub and cookie at bedtime is the perfect way to end a busy day of playing.
- 🐾 **Hugs And Kisses (\$15)** - lunch time with their favorite staff. Includes snack of the day and lots of hugs and kisses!
- 🐾 **Aroma Therapy (\$15)** - relaxing private spa room w/ lavender essential oil diffuser, belly rub, & classical music.
- 🐾 **Snack Time (varies)** - your pup can receive our tasty "Snack of the Day" (\$3), a Stuffed Kong (\$5) or a Boston Barkery Yogurt Frosted Cookie (\$4)
- 🐾 **IQ Test (\$15)** - we have brain teaser games that have hidden compartments to hide treats, can your pup find the hidden treasure?
- 🐾 **Pillow Top or Blanket Upgrade (\$5/day)** - add a soft fleece throw blanket to your pets room or a fluffy pillow top to their Kuranda bed.
- 🐾 **Gym Time (\$15)** - choose a Private Walk, a run on our Dog Treadmill or Play Ball with a friend.
- 🐾 **Birthday Package (\$8)** - Birthday Treat and Photo texted to you.





Grooming Services List

Bath Package:

Full bathing services available which include: shampoo, conditioner, full brush out, nails trimmed, ears cleaned, bandana & cologne. Prices based on dog's size & condition of their coat.

Additional Add Ons:

Tooth brushing: \$10

Nail Grind Only: \$15

Nail Trim: \$12

Shed Reduction Treatment: starting at \$20

Helps reduce excessive shedding by releasing the undercoat during the bath.

Glands: (added to bath) \$10

Glands & Bum Wash: \$25

Trimming around feet, tail, bum, ears: \$30-\$35

Brush Out/De-matting: \$10 for 10 minutes

Mud Mask: \$10

Exfoliating conditioning treatment that exfoliates dead skin cells & restores moisture

Whitening Treatment: \$8 Spot Treatment, \$15 whole Body

Perfect to brighten white spots on dogs or to brighten the whole body!

Blueberry Facial: \$12

Great for dogs with tear staining. Exfoliates, soothes, & hydrates any dogs face!

***There is an extra charge for dogs who may need more than 1 handler. Price varies depending on how much assistance is required. Price subject to coat condition and dog's patience.**





Discount Daycare Package Selection & Renewal Form

Please select the discount package that you would like to purchase. Unless the auto renewal option is selected, this will be a one-time purchase. The package days expire if unused in 90 days from the purchase date. You understand that it will be your responsibility to purchase a discount package when all days have been used to continue receiving the daycare discount unless you opt for the auto renewal option. Without the auto renewal option, the full daycare price will be charged until a discount package is purchased and the reduced pricing will not be applied to previous days. Package purchases are non-refundable.

Please Circle the desired package:

10 Day - \$355

20 Day - \$650

30 Day - \$930

Additional Dog Package # _____

10 Day - \$285/dog

20 Day - \$520/dog

30 Day - \$744/dog

Automatic Renewal Option

Yes, I opt to utilize the auto renewal option

No, I opt to not utilize the auto renewal option

I elect to have the package selected above renewed when all the discount package days have been used. This will continue until I cancel the automatic renewal via email prior to the last day in my discount package.

Please sign below:

Print Client Name: _____

Date: _____

Signature: _____

Dog(s) Name(s): _____



